

# Montana Broadband Equity, Access, and Deployment (BEAD) Program: Challenge Process

December 20, 2023

### PURPOSE AND OUTLINE

- Purpose: Ensure that each attendee gains a high-level understanding of the BEAD Program and the Challenge Process in the State of Montana.
- Purpose and Outline
- Introductions
- BEAD Program Overview
- Program Timeline
- Challenge Process Overview
- What is a Challenge
- Publication of Eligible Locations
- Challenge Phase
- Rebuttal Phase
- Final Determination Phase
- Breaking Down the Prequalification Round
- Breaking Down the Main Round
- Overview of Stakeholder Engagement & Technical Assistance
- Q&A
- Appendix

### INTRODUCTIONS



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### BEAD PROGRAM OVERVIEW

#### Background:

• Under the Bipartisan Infrastructure Investment and Jobs Act (IIJA), Montana will receive \$628 million to improve broadband within the state.

#### BEAD:

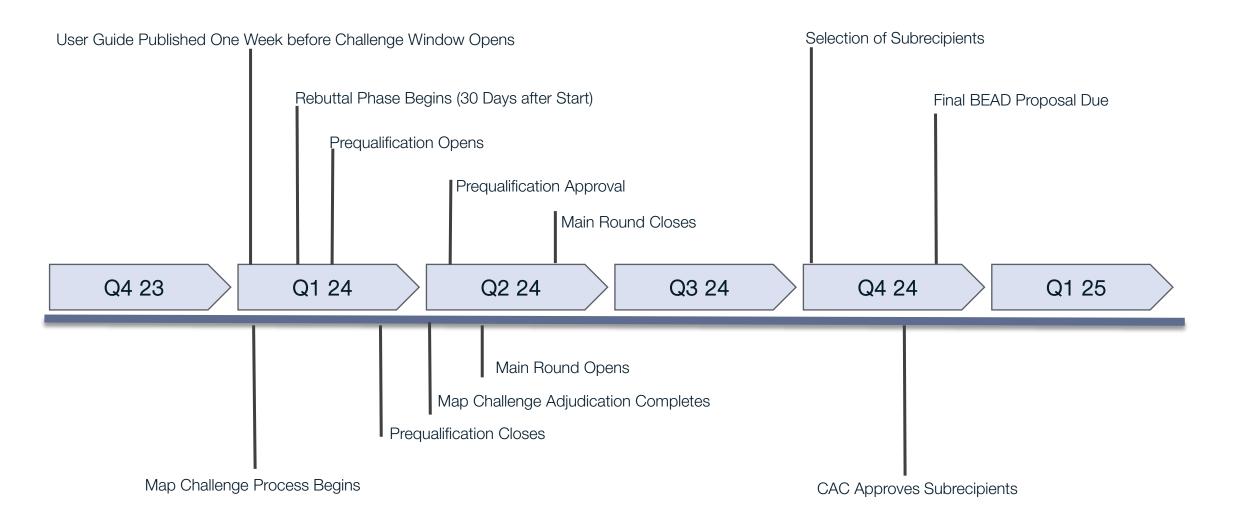
• The Broadband Equity, Access, and Deployment Program is designed to expand high speed internet access by funding planning, infrastructure deployment, and adoption programs across the country.

#### GOAL:

• Connect 100% of the unserved locations in the state with reliable, affordable broadband.



#### TIMELINE





### CHALLENGE PROCESS OVERVIEW

- Ensure Eligible Entities (Tribal Government, Local Government, Non-profits, Providers) identify the full universe of eligible locations for BEAD funding.
- Montana Broadband Office (MBO) will use the National Broadband Map as a starting point to identify BEADeligible locations.
- MBO will review/potentially modify the designation of a location as served, underserved, or unserved on the National Broadband Map through a Challenge Process.
- The Challenge Process will include Four Phases:
  - Publication of Eligible Locations
  - o Challenge Phase
  - o Rebuttal Phase
  - o Final Determination



### WHAT IS A CHALLENGE

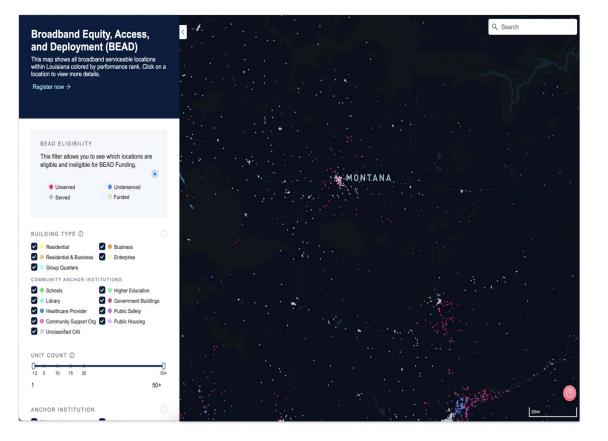
- If there is a perceived discrepancy in the broadband service and or capacity of a specific area, an eligible challengers (Ex. Tribal Government) can submit a challenge of that area.
- A challenge consists of submitting required documentation through the challenge portal that the reported service offering is not accurate in a specific area.
- Examples of Valid Challenges:
  - Availability, Speed, Latency, Data Cap, Technology, Business Service Only, Enforceable Commitment, Planned Service, Not part of enforceable commitment, Location is a CAI, Location is not a CAI.



### PUBLICATION OF ELIGIBLE LOCATIONS

Prior to beginning the Challenge Phase, MBO will publish eligible locations on the Montana Broadband Map

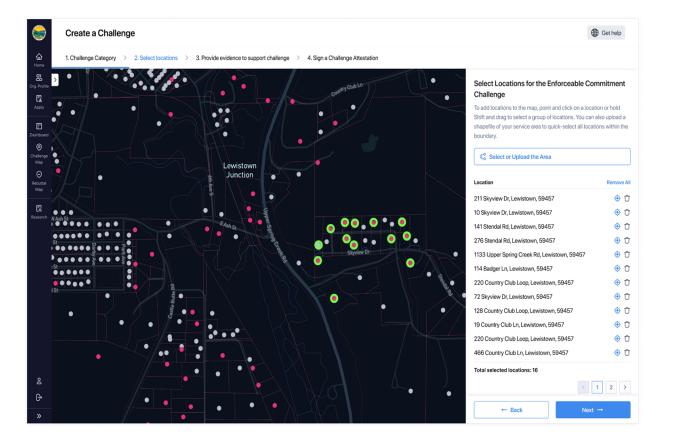
- Eligible locations will be posted in the portal 14 days before the start of the challenge process.
- The Challenge Portal will open 7 days after the publication of challenge instructions.



#### CHALLENGE PHASE

Challengers submit challenges through the challenge portal

- Eligible entities will need to begin by registering to use the Challenge Portal.
- MBO will only approve registrations from entities who are eligible to submit challenges.
- Challenges require evidence for each location.
- The Portal provides evidence requirements and guidance for each permissible challenge type.



#### **REBUTTAL PHASE**

Only challenged service providers may rebut potential reclassification locations or areas with evidence

- Challenged location or locations are then populated as "disputed" on map.
- If a challenge meeting the minimum level of evidence is not rebutted, the challenge is sustained/validated.
- At the end of the first 30day challenge window, providers will be able to go in and begin their rebuttal process.

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e	Non-Profit C Gallatin	Provider D	Area Challenge	16	<ul><li>9 Passed</li><li>7 Rejected</li></ul>	1	3 Aug '23	In Review	View Details	:
	Provider A Flathead	-	Planned service	16	<ul><li>9 Passed</li><li>7 Rejected</li></ul>	-	3 Aug '23	In Review	View Details	:
	Tribe D Lewis and Clark	Provider C	Provider Service Level, Tec	h 16	<ul><li>9 Passed</li><li>7 Rejected</li></ul>	2	3 Aug '23	In Review	View Details	:
	Provider A Deer Lodge	-	Enforceable Commitment	16	<ul><li>9 Passed</li><li>7 Rejected</li></ul>	1	3 Aug '23	In Review	View Details	:

### FINAL DETERMINATION PHASE

MBO makes final determination of classification of challenged location(s), either declaring the challenge "sustained" or "rejected."

- Reviews will not wait for this phase to start but will begin as soon as the rebuttal has been submitted.
- Once final determinations have been made, they will be sent to the NTIA for their final approval.

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Home B Org. Profile	<ul> <li>CHALLENGES SUBMITTED</li> <li>72</li> </ul>	<ul> <li>REBUTTALS SUBMITTED</li> <li>6</li> </ul>	⊘ CHALLENGES PROCESSED 72	© 6	REBUTTALS PROCESSED		<ul> <li>locations acces</li> <li>1,709</li> </ul>	PTED	<ul> <li>locations rejected</li> <li>3,088</li> </ul>	
	Submitted Challenges (72) In	Review (0) Processed (72)	Withdrawn (7)							
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Challenge Map	Non-Profit H Missoula		Enforceable Commitment		Passed Rejected	1	3 Jan '24	Processed	View Details	:
O Rebuttal Map	Provider B Lewis and Clark	Provider B	Provider Service Level, Speed	16	Passed Rejected	1	3 Jan '24	Processed	View Details	:
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	Tribe F Flathead		Planned service		0 Passed ) Rejected		3 Jan '24	Processed	View Details	:
	Provider A Gallatin		Enforceable Commitment		00 Passed 00 Rejected	1	3 Jan '24	Processed	View Details	:
	Provider A River Hall		Planned service	200	Passed Rejected		3 Jan '24	In Review	View Details	:

### THE PREQUALIFICATION ROUND

#### What is it?

- Applicants are required to submit materials for prequalification, ensuring compliance with the BEAD minimum **eligibility** requirements.
- This step precedes the subgrantee process, serving the purpose of evaluating providers' eligibility for BEAD funding.
- Conducting prequalification before the application window opens is designed to streamline and expedite the subgrantee process, thereby alleviating the burden on potential applicants during the application period.

#### Prequalification Approval is Required to Apply

- Conducting a seamless prequalification round allows for a seamless main round.
- The proposed engagement and technical assistance schedule during the prequalification round will make sure that applicants receive information that will ensure successful and high-quality applications.
- This process is designed to keep the applicants well informed of the program progress and outcomes.
- Main round applications will be accepted only from applicants approved during the prequalification round.

### THE MAIN ROUND

#### What to expect

- The main round requires the submission of **project specific documentation** along with updating relevant prequalification materials.
- Components include Scoring criteria, financial documents such as pro forma, programmatic and technical documentation, service area maps, and other documentation.
- Once an applicant successfully prequalifies, they **must attend** a bidder's conference
- Comprehensive preapplication materials and technical assistance.
- Fair evaluation approach to enable a transparent, objective, and unbiased assessment of their submissions.

#### How to prepare

- Begin community outreach and project planning early.
- Remember any proposals on tribal land will need documented permission from tribal entities.
- Consider partnerships with local economic development boards or other service providers to develop cost effective solutions.
- Review requirements outlined in Initial Proposal Volume 2 to begin planning application development.

#### Components of Stakeholder Engagement and Technical Assistance

Proposed Technical Assistance						
Component	Торіс	Anticipated Date	Mode			
Challenge Process	Overview	12/20/2023	Webinar			
Challenge Process	Deep Dive	Week of January 8th	Webinar			
Challenge Process	Q&A Session	01/10/2024	Webinar			
Challenge Process	Rebuttal	01/24/2024	Webinar			
Prequalification	Overview	01/17/2024	Webinar			
Prequalification	Deep Dive	02/08/2024	Webinar			
Prequalification	Deep Dive	02/14/2024	Webinar			
Prequalification	Q&A Session	02/23/2024	Webinar			
Prequalification	Q&A Session	03/01/2024	Webinar			
Prequalification	Q&A Session	03/08/2024	Webinar			
Prequalification	Q&A Session	03/15/2024	Webinar			
Main Round	Overview	04/03/2024	Webinar			
Main Round	Bidder's Conference	04/17/24 - 04/18/24	In-Person			
Main Round	Application System Demo	05/02/2024	Webinar			
Main Round	Financial	05/07/2024	Webinar			
Main Round	Technical	05/09/2024	Webinar			
Main Round	Environmental	05/14/2024	Webinar			
Main Round	Program Requirements	05/16/2024	Webinar			
Main Round	Q&A	05/24/2024	Webinar			
Main Round	Q&A	06/07/2024	Webinar			
Main Round	Q&A	06/14/2024	Webinar			

The Stakeholder Engagement and Technical Assistance framework comprises three integral phases: The Challenge Process, Prequalification, and Main Round.

Each phase builds upon the preceding one, equipping the applicant with the necessary information to successfully navigate through all three processes.

\*All dates listed are tentative, official dates will be posted on ConnectMT website once confirmed



#### QUESTIONS







#### Department of Administration ADAM CARPENTER CHALLENGE PROCESS

406-444-1111 adam.carpenter@mt.gov connectmt.mt.gov December 2023





DEPARTMENT OF ADMINISTRATION

Working Draft Subject to Legal Review

# Examples of Acceptable Evidence for BEAD Challenges and Rebuttals (1/3)

As of 12 July 2023



Note: Below are examples of acceptable evidence for BEAD challenges and rebuttals per the NTIA Policy Note. Eligible Entities may accept a wide range of data sources (subject to NTIA approval), as long as any data source is documented and verifiable by a Third Party

Code	Challenge Type	Description	Specific Examples	Permissible rebuttals	
A	Availability	ty The broadband service identified is not offered at the location, including a unit of a multiple dwelling unit (MDU).	Screenshot of provider webpage.	Provider shows that the location	
			<ul> <li>A service request was refused within the last 180 days (e.g., an email or letter from provider).</li> </ul>	subscribes or has subscribed within 12 months, e.g., with a copy of a customer bill.	
			<ul> <li>Lack of suitable infrastructure (e.g., no fiber on pole).</li> </ul>	The provider submits evidence that	
			<ul> <li>A letter or email dated within the last 365 days that a provider failed to schedule a service installation or offer an installation date within 10 business days of a request.<sup>1</sup></li> </ul>	service is now available as a standard installation, e.g., via a copy of an offer sent to the location.	
			<ul> <li>A letter or email dated within the last 365 days indicating that a provider requested more than the standard installation fee to connect this location or that a Provider quoted an amount in excess of the provider's standard installation charge in order to connect service at the location</li> </ul>		
S	Speed	The actual speed of the fastest available service tier falls below the unserved or underserved thresholds.	<ul> <li>Speed test by subscriber, showing the insufficient speed and meeting the requirements for speed tests</li> </ul>	• Provider has countervailing speed test evidence showing sufficient speed, e.g., from their own network management system. <sup>2</sup>	
L	Latency	The round-trip latency of the broadband service exceeds 100 ms.	Speed test by subscriber, showing the excessive latency	• Provider has countervailing speed test evidence showing latency at or below 100 ms, e.g., from their own network management system. <sup>3</sup>	

1. A standard broadband installation is defined in the Broadband DATA Act (47 U.S.C. § 641(14)) as "[t]he initiation by a provider of fixed broadband internet access service [within 10 business days of a request] in an area in which the provider has not previously offered that service, with no charges or delays attributable to the extension of the network of the provider.",

2. As described in the NOFO, provider's countervailing speed test should show that 80 percent of a provider's download and upload measurements are at or above 80 percent of the required speed. See Performance Measures Order, 34 FCC Rcd at 6528, para. 51. See BEAD NOFO at 65, n. 80, Section IV.C.2.a.,

3. Ibid.

Source: BEAD Challenge Process Policy Notice. NTIA. Internet For All.

DOCUMENT INTENDED TO PROVIDE INSIGHT BASED ON CURRENTLY AVAILABLE INFORMATION FOR CONSIDERATION AND NOT PRESCRIBE SPECIFIC ACTION

Working Draft Subject to Legal Review

# Examples of Acceptable Evidence for BEAD Challenges and Rebuttals (2/3)

As of 12 July 2023

Note: Below are examples of acceptable evidence for BEAD challenges and rebuttals per the NTIA Policy Note. Eligible Entities may accept a wide range of data sources (subject to NTIA approval), as long as any data source is documented and verifiable by a Third Party

Code	Challenge Type	Description	Specific Examples	Permissible rebuttals	
D	Data cap	The only service plans marketed to	Screenshot of provider webpage.	Provider has terms of service showing that it	
		consumers impose an unreasonable capacity allowance ("data cap") on the consumer. <sup>1</sup>	Service description provided to consumer.	does not impose a data cap.	
т	Technology	The technology indicated for this location is incorrect.	<ul> <li>Manufacturer and model number of residential gateway that demonstrates the service is delivered via a specific technology.</li> </ul>	Provider has countervailing evidence from their network management system showing an appropriate residential gateway that matches the provided service.	
В	Business service only	The location is residential, but the service offered is marketed or available only to businesses.	Screenshot of provider webpage.	Provider documentation that the service listed in the BDC is available at the location and is marketed to consumers.	
E	Enforceable Commitment	The challenger has knowledge that broadband will be deployed at this location by the date established in the deployment obligation.	• Enforceable commitment by service provider (e.g., authorization letter). In the case of Tribal Lands, the challenger must submit the requisite legally binding agreement between the relevant Tribal Government and the service provider for the location(s) at issue (see Section 6.2 above).	Documentation that the provider has defaulted on the commitment or is otherwise unable to meet the commitment (e.g., is no longer a going concern).	

1. For example, this excludes business-oriented plans not commonly sold to residential locations. An unreasonable capacity allowance is defined as a data cap that falls below the capacity allowance of 600 GB listed in the FCC 2023 Urban Rate Survey (FCC Public Notice DA 22-1338, December 16, 2022).

Source: BEAD Challenge Process Policy Notice. NTIA. Internet For All.

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# Examples of Acceptable Evidence for BEAD Challenges and Rebuttals (3/3)

As of 12 July 2023



Note: Below are examples of acceptable evidence for BEAD challenges and rebuttals per the NTIA Policy Note. Eligible Entities may accept a wide range of data sources (subject to NTIA approval), as long as any data source is documented and verifiable by a Third Party

Code	Challenge Type	Description	Specific Examples	Permissible rebuttals	
Ρ	Planned service	The challenger has knowledge that broadband will be deployed at this location by June 30, 2024, without an enforceable commitment or a provider is building out broadband offering performance beyond the requirements of an enforceable commitment.	<ul> <li>Construction contracts or similar evidence of on-going deployment, along with evidence that all necessary permits have been applied for or obtained.</li> <li>Contracts or a similar binding agreement between the Eligible Entity and the provider committing that planned service will meet the BEAD definition and requirements of reliable and qualifying broadband even if not required by its funding source (i.e., a separate federal grant program), including the expected date deployment will be completed, which must be on or before June 30, 2024.</li> </ul>	Documentation showing that the provider is no longer able to meet the commitment (e.g., is no longer a going concern) or that the planned deployment does not meet the required technology or performance requirements.	
N	Not part of enforceable commitment.	This location is in an area that is subject to an enforceable commitment to less than 100% of locations and the location is not covered by that commitment. (See BEAD NOFO at 36, n. 52.)	Declaration by service provider subject to the enforceable commitment.	N/A	
C	Location is a CAI	The location should be classified as a CAI.	<ul> <li>Evidence that the location falls within the definitions of CAIs set by the Eligible Entity.<sup>1</sup></li> </ul>	Evidence that the location does not fall within the definitions of CAIs set by the Eligible Entity or is no longer in operation.	
R	Location is not a CAI	The location is currently labeled as a CAI but is a residence, a non-CAI business, or is no longer in operation.	• Evidence that the location does not fall within the definitions of CAIs set by the Eligible Entity or is no longer in operation.	Evidence that the location falls within the definitions of CAIs set by the Eligible Entity or is still operational.	

1. For example, eligibility for FCC e-Rate or Rural Health Care program funding or registration with an appropriate regulatory agency may constitute such evidence, but the Eligible Entity may rely on other reliable evidence that is verifiable by a third party.

Source: BEAD Challenge Process Policy Notice. NTIA. Internet For All.

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